

Tips To Improve Patient Flow

30%

of patients have left a doctor's appointment because of a long wait.

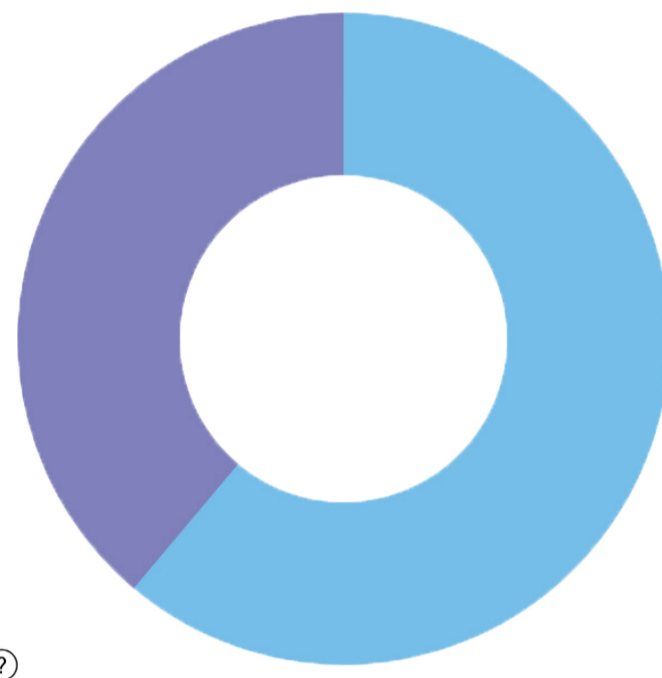
15%

of patients wait more than 30 min to see a provider.

Use fewer exam rooms per provider.

38.87%

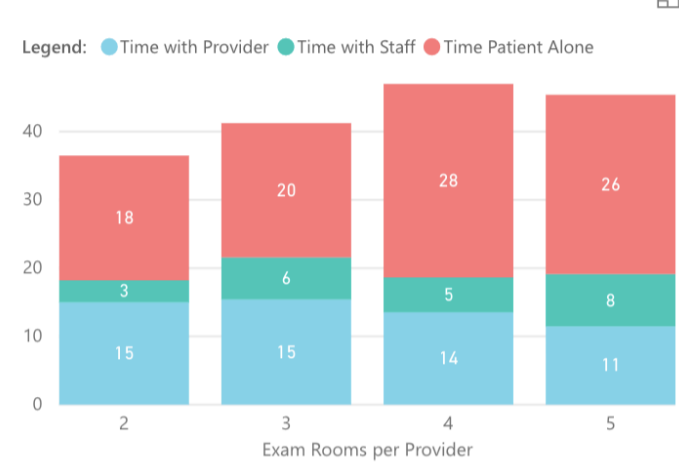
Average exam room utilization



61.1%

Average amount of underutilized rooms.

Patient Experience in Exam Room



Less exam rooms per provider lead to shorter cycle times, satisfied patients, and better exam room utilization.

Track the right metrics.

“Make sure you are measuring the right things. Within informatics, in general, it is a common mistake to measure and report on some metrics that don’t align with what you are trying to accomplish.”

- Andrew Mayhew,
SyncTimes Director of Customer Success

Create processes independent of any one individual.



Processes should succeed regardless of who is working.

51%

of patient time in exam room is alone.

22.3

minutes of alone time. (excluding wait room)

Foster a culture of data-driven improvement.

When a team has an idea, give them the freedom to test it. If the practice is measurably effective, let that same team champion their idea.



- The SyncTimes solution provides real time visibility into each patient's experience.
- With SyncTimes in place, providers will no longer need to search the hallway for a nurse to communicate their care plan.
- SyncTimes eliminates inefficiencies in the clinic that allow providers to spend more time with their patients.